

Training Course on Civil Aviation Flight Attendants

Name	Training Course on Civil Aviation Flight Attendants		
Organizer	Commercial Training Center of Department of Commerce of Hainan Province (Training Center for Labor Service Abroad of Hainan Province)		
Time	2023-06-06 to 2023-06-19	Language for Learning	English
Invited Countries	Developing Countries	Number of Participants	25
Objectives of the Training Course	This seminar aims to enable the participants to master the advanced knowledge and accumulate experience in cabin management, apply the knowledge they have learned from the seminar to solve problems in work, and improve the development ability to ensure cabin safety and offer better services.		
Requirements for the Participants	Professional Background	——Field: Aviation industry practitioners ——Position: Aviation related ——Level, academic degree or other relevant qualification requirements: -- ——Working years: Experience in a relevant field or major ——Other requirement: --	
	Age	Younger than the mandatory retirement age of your country	
	Health	Be in good health and be able to attend online training on time	
	Language	Good English listening, speaking, reading and writing proficiency	
	others	--	
Seminar Content	The training course is to be held online via Zoom. Project content With the theme of "Civil Aviation Flight Attendants," the training course mainly revolves around the innovation and upgrading of various service products, highlighting the application of new technologies such as artificial intelligence, Internet of Things, cloud computing, and big data in the field of civil aviation. By studying theoretical management knowledge including flight attendants' cabin safety responsibilities, cabin service quality, cabin culture, high-end passenger services, special passenger services, in-flight catering and sales services, and coordination among cockpit and cabin as well as crew chief and crew members; aviation medical knowledge, namely trauma rescue, external defibrillation, emergency disease treatment, on-board child delivery, on-board medicine		

	<p>box preparation; as well as practical skills such as cardiopulmonary resuscitation and hemostasis, the seminar aims to share the latest developments in the world's civil aviation cabin safety, cabin service, anti-pandemic cooperation and smart civil aviation and the latest research results of China's civil aviation in the above fields and the cases of civil aviation cabin cooperation with developing countries, so as to help participants improve management skills and service levels, and jointly promote cooperation and exchanges in the field of civil aviation cabin safety and services.</p> <p><input type="checkbox"/> Professional courses</p> <ol style="list-style-type: none"> 1.The Profile of China: Chinese history and folk culture. 2.Introduction to China’s (Hainan’s) poverty alleviation 3.China's civil aviation development strategy and overview; 4.Design and development of cabin service products; 5.Responsibilities and cooperation of flight attendants; 6.Abnormalities and emergency responses; 7.Crew resource management; 8.On-board medical first aid; 9.Cabin service; 10.Cabin smart civil aviation technology and application; <p><input type="checkbox"/> Themed Discussions</p> <ol style="list-style-type: none"> 1.Training Content Questions & Answers *2 <p>Introduction of Online Training Platform</p> <p>During the seminar, organizer will choose Zoom as online training platform. Online lecturing will be adopted in the course program.</p> <p>Materials to be prepared by trainees</p> <p><input type="checkbox"/> Before the start of the seminar, participants need to get in touch with the contact person of the organizer in advance to get the relevant link of platform registration and complete the registration; Professional courses</p> <p>This training is to be held via online platform, requiring network, computer, and headset.</p>		
Host City	Haikou city, Hainan Province	Cities to visit	Haikou city

Notes	<p>1. During the teaching period, participants shall observe the teaching time and discipline. The training completion certificate will be issued with the attendance record taken into consideration.</p> <p>2. Teaching discipline: Please enter online classroom 5 minutes in advance, and change your name to English name (consistent with that on passport)-nationality abbreviation. During the class, the host will turn off the microphones of participants. When preparing for the class on the platform, each trainee shall turn on the video for recording attendance.</p> <p>3. Information security: In order to maintain information security and protect personal privacy, please do not record, take screen shots or share relevant information to any social media during class. Course materials will be sent to participants after class.</p> <p>Participants shall prepare materials for subject seminar as scheduled and submit relevant electronic materials as required.</p>
About the Organizer	<p>The Commercial Training Center (Overseas Labor Training Center of Hainan Province) is a institution directly under the administration the Department of Commerce of Hainan Province. In January 2014, the training center gained the approval of the Ministry of Commerce and became a "MOC Training Base for International Business Officials". In recent years, Commissioned by the Ministry of Commerce, the center has organized hundreds of China-aid seminars and training courses for thousands of English-, Spanish-, French-, Portuguese-, Russian-, Arabic-, Cambodian-, Laos-, Vietnamese- and other language-speaking participants who came from nearly 100 countries and regions.</p> <p>In 2015, the center organized one of the first batch of MOC's "Going Global" overseas training projects -"Training Course on Tropical Crop Planting Technology for Trinidad and Tobago". In 2017, the programs undertaken by this center - "Seminar on China Economic Development Experience for Ministers of Madagascar" and "Seminar on Aviation Security Risk Management for the 'Belt and Road Initiative' Countries" saw satisfying result, winning the laud of the China International Development Cooperation Agency, the Department of Foreign Assistance of the Ministry of Commerce, the Training Center of the Ministry of Commerce, the Department of Commerce of Hainan Province, the Foreign Embassies of the recipient countries in China and all the participants! The center has accumulated rich training experience in the fields of tourism, hotel management, aviation, culture, island economy, project management, PPP project management, infrastructure planning and management and public management. A mature training system has been set up.</p> <p>In recent years, as for the "Aviation" themed seminars, the center has carried out a number of programs, including "Seminar on Civil Aviation Flight Attendants for the 'Belt and Road' Countries", "Seminar on Aviation Security Risk Management for 'Belt and Road' Countries", and "Seminar on Airport Integrated Management for Burkina Faso. These seminars shared valuable experience and know-how to participants, and improved their management skills via lectures, visits and discussions.</p>

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